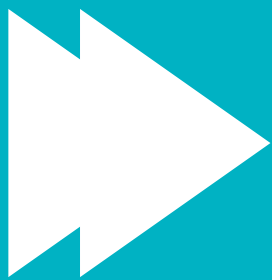




AQUAMIRAGE  
MARRAKECH



# FACT SHEET





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# GENERAL INFORMATION

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## ROOMS

Room size: 29m<sup>2</sup>

The hotel is spread over 20 hectares and has 550 non-smoking rooms.

### STANDARD

Maximum capacity:

- SINGLE:  
1 adult + 1 child.
- DOUBLE:  
- 1 adult + 2 children.  
- 2 adults + 1 child.
- TRIPLE:  
- 3 adults.

**Baby: less than 2 years old.**  
**Child: less than 12 years old.**

### QUADRUPLE

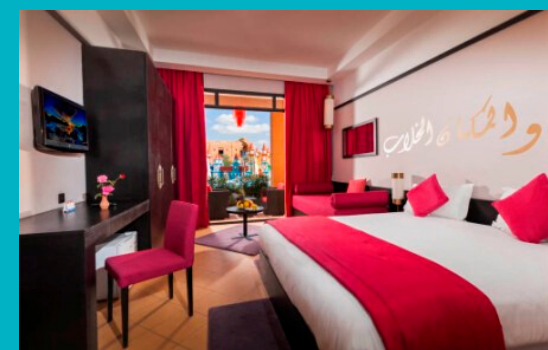
Maximum capacity:

- 2 adults + 2 children.
- 3 adults + 1 child.
- 4 adults.

### INTERCONNECTING

Maximum capacity:

- COM 1:  
2 adults + 3 children.  
3 adults + 2 children.
- COM 2:  
2 adults + 4 children.  
3 adults + 3 children.  
4 adults + 2 children.
- COM 3:  
5 adults + 1 child.
- COM 4:  
6 adults.



### Room amenities:

Air conditioning • Fridge • WiFi • Safe box • TV • Telephone •  
Terrace/Balcony • Bathroom • Shower •  
Hair dryer • Shampoo and gel dispenser • Separate toilets •

These information can change without prior notice.

## CHECK-IN CHECK-OUT CONDITIONS

### • Access hours:

**Check-in:** Starting at 3 pm. The access to the hotel is strictly forbidden to any arrival before this time.

**Check-out:** At 12 pm at the latest. Our guests are kindly requested to vacate the rooms at no later than 12 pm. They can leave their luggage at the reception, have their lunch at the restaurant and leave the hotel at 3:00 pm at the latest.

### • Lunch:

Lunch on arrival day is excluded.

Lunch on departure day is included.

### • Children conditions:

Any person under 2 years old on the arrival day is considered a baby.

Any person between 2 and 11.99 years old on the arrival day is considered a child.

Any person more than 12 years old on the arrival day is considered an adult.

A change of room category can be applied depending on the number and the ages of the guests and the availability of the rooms, at an extra cost.

### • Check-in extra charges:

#### 1. Access to the hotel (without rooms)

- Access to the hotel from 9 am in All-Inclusive is possible and charged at 300 MAD/adult and 150 MAD/child (Breakfast, lunch and drinks included). Room allocation is at 3 pm.

- Access to the hotel from 11 am in All-Inclusive is possible and charged at 150 MAD/adult and 75 MAD/child (Lunch and drinks included). Room allocation is at 3 pm.

- Late check-out until 6 pm is possible and charged at 150 MAD/adult and 75 MAD/child (Snacks and drinks included). The room should be vacated at 12 pm.

- Late check-out until 8 pm is possible and charged at 300 MAD/adult and 150 MAD/child (Snacks, dinner and drinks included). The room should be vacated at 12 pm.

#### 2. Access to the hotel (with rooms) - According to availability

- Check-in from 9 am is possible depending on availability and must be confirmed with the reception the day before the arrival. The room is charged at 900 MAD.

- Check-in from 11 am is possible depending on availability and must be confirmed with the reception the day before the arrival. The room is charged at 500 MAD.

- Late check-out until 3 pm is possible depending on availability and must be confirmed with the reception on the day of departure. The room is charged at 500 MAD.

- Late check-out until 6 pm is possible depending on availability and must be confirmed with the reception on the day of departure. The room is charged at 900 MAD.



# RESTAURANTS ←

- Main Restaurant:**
- **Breakfast: 7 am - 10:30 am**
  - **Lunch: 12.30 pm - 3 pm**
  - **Dinner: 7 pm - 10 pm**
- 
- **Snacks (Main Bar): 4 pm - 5 pm**
  - **Pool Bar Snack: 12.30 pm - 4 pm**
  - **Snack Aqua Park (Payable): 12 pm - 6 pm**
- 
- A la carte Restaurants:**
- **Kasbah (Moroccan): 7 pm - 9.30 pm**  
Open: Mon, Wed, Thu, Fri, Sat, Sun.  
**1 dinner at the Kasbah for free for stays of 7 nights.**
  - **Steakhouse (Payable): 7 pm - 9.30 pm.**  
Open: Wed, Thu, Sat.
  - **Reservations for Kasbah and Steakhouse have to be made 1 day in advance at the Guest Service office.**

- ⊕ INFIRMARY**
- First aid
  - Open every day: 9 am - 8 pm
  - Doctor: On demand (payable)

# ▶ AQUA PARK & POOLS

MAIN POOL AND BABY POOL	RELAX POOL	AQUA PARK
<ul style="list-style-type: none"> <li>• Winter: 9 am - 5 pm</li> <li>• Summer: 9 am - 7 pm</li> </ul>	<ul style="list-style-type: none"> <li>• Winter: 9 am - 6 pm Heated, accessible to everyone</li> <li>• Summer: 9 am - 6 pm Quiet, for +16 y/o</li> </ul>	<ul style="list-style-type: none"> <li>• Winter: 10 am - 1 pm 2 pm - 5 pm</li> <li>• Summer: 10 am - 6 pm</li> </ul>

# BARS ←

- Main Bar: 9 am - 12 am
- Pool Bar, Relax Bar, Aqua Park Bar: 10 am - 5 pm, during Winter. 10 am - 6 pm, during Summer.
- Sports Bar: 5 pm - 12 am (Chicha: 100 MAD)  
No alcohol is served for people under 18 y/o.

# POOL TOWELS ←

- 9 am - 12.30 pm and 3 pm - 6 pm
- Caution: 100 MAD/towel
- A receipt is issued by the reception staff. In exchange for that receipt, you can get towels at the animation box. Once the towels returned, the deposit is canceled. You can have them changed every 2 days between 10 am and 12 pm.

# KIDS CLUB (4 TO 12 YEARS OLD) ←

- Open every day.  
9 am - 12.30 pm and 3 pm - 5:30 pm

# SHOP ←

- Open every day: 8.30 am - 8 pm

# PARKING ←

- Free, 200 places. Unguarded.

**BURKINI:** authorized, only in spandex. It is forbidden to swim in other clothing.

**SWIM DIAPERS MANDATORY FOR BABIES**

These information can change without prior notice.




## RECEPTION



- 24/7 service
- Luggage service
- Guest Service open every day:  
10 am - 1 pm and 4 pm - 6 pm
- Need a birthday cake? The Guest Service can order one for you. Contact them for more information.
- ATM (Moroccan and foreign credit cards).
- Possibility to pay in cash, card, check or certified company check.

## FITNESS & SPA

- Fitness & Gym (+16 y/o)  
Open every day from 7 am to 7 pm.

- SPA (Solo or Duo cabins)  **8550**
  - Hammam
  - Scrub and body wraps
  - Massages
  - Face and body treatments
  - Manicure and pedicure
- Open every day from 9 am to 7 pm.

## LAUNDRY

Payable. The price list is in the rooms.

## AIRPORT TRANSFERT (external service)

2 to 6 people: 300 MAD/ride  
Contact: [reservation1@sanikeltours.com](mailto:reservation1@sanikeltours.com)  
[reservation@sanikeltours.com](mailto:reservation@sanikeltours.com)

## KETTLE

25 MAD/day. Contact the reception for more info.

## CURRENCY EXCHANGE OFFICE

- Opening times:  
9 am - 12.30 pm  
1.30 pm - 8 pm  
9 pm - 10 pm

## SHUTTLE BUS

- 7 roundtrips / day Hotel-City centre (including 3 free roundtrips).
- Price: 20 MAD / way / person.
- Free for children below 4 years old, provided they sit on the accompanying adult's lap.

## ANIMATION

Discover the weekly animation program once you arrive to the hotel!

- 6 tennis courts
- Football pitch
- Multisport pitch (Mini-foot, Basketball, Volleyball, Badminton...)
- Petanque court
- Day and night animation
- Ping-pong, darts, Zumba, Aerobic, Aquagym, Aquatonic, Waterpolo...

## CONFERENCE HALL

- 2 meeting rooms
- 1 conference room
- Audiovisual equipments
- WiFi
- Bright rooms

These information can change without prior notice.



# CONTACT

## AQUA MIRAGE MARRAKECH

- City centre: 10 Km (20 min)
- Airport: 10 Km (17 min)
- Email: [resa.aquamirage@magichotels.ma](mailto:resa.aquamirage@magichotels.ma)
- Telephone: +212 5 25 07 80 00
- Adress: Km 5, Route de Tahanaout  
40065, Marrakech, MAROC
- Website: [www.aquamiramemarrakech.com](http://www.aquamiramemarrakech.com)

